

Housing and Property Chamber  
First-tier Tribunal for Scotland

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**Certificate of Compliance with Letting Agent Enforcement Order (LAEO) made under section 50(1) of the Housing (Scotland) Act 2014 (“2014 Act”)**

**Reference number: FTS/HPC/LA/22/4019**

**Re: Flat 1/3, 1117 Cathcart Road, Mount Florida, Glasgow, G42 9BD (“Property”)**

**Parties:**

**Mr Gordon Miller, 49 Barlae Avenue, Eaglesham, Glasgow, G76 0DA (“Applicant”)**

**R&R Lets (Scotland) Ltd (trading as Ross Sales & Lettings), incorporated under the Companies Acts with registered number SC578312 and having its registered office at 116 Elderslie Street, Glasgow, G3 7AW (“Letting Agent”)**

**Tribunal Members:**

**Pamela Woodman (Legal Member) and Frances Wood (Ordinary Member)**

**The First-tier Tribunal for Scotland (Housing and Property Chamber) (“the Tribunal”), having determined that the Letting Agent has complied with the LAEO dated 5 July 2023, certifies that the Letting Agent has complied with the LAEO.**

**Background**

Whereas, in terms of its decision dated 5 July 2023, the First-tier Tribunal for Scotland (Housing and Property Chamber) (“**the Tribunal**”) determined that the Letting Agent failed to comply with paragraphs 85 and 90 of the Letting Agent Code of Practice (“**the Code**”) as required by the 2014 Act and issued the LAEO of the same date requiring:

- I. The Letting Agent to pay the sum of £637 by way of compensation to the Applicant by no later than 5 August 2023; and
- II. The Letting Agent to produce and publish on its website a written repairs procedure by no later than 5 August 2023.

Having been provided with evidence by the parties and so being satisfied that the Letting Agent has complied with the LAEO, the Tribunal now issues this certificate of compliance.

**Right of Appeal**

In terms of Section 46 of the Tribunals (Scotland) Act 2014, a party aggrieved by the decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law

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only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.



Date: *21 September 2023*

Legal Member: *P S Woodman*