

# Housing and Property Chamber

## First-tier Tribunal for Scotland

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### **FIRST-TIER TRIBUNAL FOR SCOTLAND (HOUSING AND PROPERTY CHAMBER)**

#### **Letting Agent Enforcement Order Certificate of Compliance under Section 48 of the Housing (Scotland) Act 2014 (“the Act”)**

**Chamber Ref: FTS/HPC/LA/22/3853**

**Re: Property at 9 Grant Street, Greenock, PA15 2BP (“the Property”)**

#### **Parties:**

**Miss Wilma Ramage, 47 Finnart Street, Greenock, PA16 8HB (“the Applicant”)**

**Cathie Scott Properties, Suite 25, Ladyburn Business Centre, 20 Pottery Street, Greenock, PA15 2UH (“the Respondent and Letting Agent”)**

#### **Tribunal Members:**

**Karen Moore (Legal Member) and Mary Lyden (Ordinary Member)**

Whereas in terms of their decision dated 15 May 2023, the First-tier Tribunal for Scotland (Housing and Property Chamber) (‘the Tribunal’) determined that the Respondent and Letting Agent had failed to comply with the Letting Agent Code of Practice, the Tribunal made the following Letting Agent Enforcement Order : “The Tribunal requires the Respondent and Letting Agent to:- (i) to make payment to the Applicant by way of compensation the sum of FIVE THOUSAND AND EIGHTY POUNDS (£5,080.00) and (ii) the Tribunal orders that the actions required at (i) must be completed by 15 June 2023.”

Having made enquiries of the parties and being satisfied that the Respondent and Letting Agent has complied with the Letting Agent Enforcement Order, the Tribunal now grants this Certificate of Compliance.

#### **Appeal**

In terms of section 46 of the Tribunals (Scotland) Act 2014, a party aggrieved by the decision of the tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission

to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.



Karen Moore

Chairperson

7 August 2023