

# **Housing and Property Chamber**

## **First-tier Tribunal for Scotland**

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**First-tier Tribunal for Scotland (Housing and Property Chamber)**

**Letting Agent Enforcement Order (LAEO): Section 48(7) of the Housing (Scotland) Act 2014 ("The Act")**

**Chamber Ref: FTS/HPC/LA/18/1162**

**3/2, 167 Great Western Road, Glasgow G4 9AW  
("the House")**

**The Parties:-**

**Miss Grace Saunders, 150 Queens Drive, Mossley Hill, Liverpool, L18 1JW  
("the applicant")**

**Let's Direct Ltd, incorporated in Scotland under the Companies Act (SC 431947) and having a place of business at 605, Cathcart Road, Glasgow G42 8AD  
("the Letting Agent")**

**Tribunal Members:**

**George Clark(Legal Member and Chair)  
Elaine Munroe(Ordinary Member)**

Whereas in terms of their decision dated 20 August 2018, The First-tier Tribunal for Scotland (Housing and Property Chamber) ('the Tribunal') determined that the Letting Agent has failed to comply with the Letting Agent Code of Practice ("The Code") and in particular that the Letting Agent has failed to comply with Paragraph 48 of the Code :-;

The Tribunal requires the Letting Agent to:-

Pay to the applicant the amount of £1,200 as compensation for the loss suffered by the applicant as a result of the failure to comply with the Code.

The Tribunal order that the payment specified in this Order must be carried out and completed within the period of 7 days from the last date on which its Decision may be appealed

**A party aggrieved by the decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.**

**Please note that in terms of section 51(1) of the Act, a Letting Agent who, without reasonable excuse, fails to comply with an LAEO commits an offence liable on summary conviction to a fine not exceeding level 3 on the standard scale.**

G Clark

Legal Member and Chair

20 August 2018      Date