

Housing and Property Chamber
First-tier Tribunal for Scotland



**Letting Agent Enforcement Order (LAEO) under sections 48(7) and 48(8) of the
Housing (Scotland) Act 2014 ("2014 Act")**

Reference number: FTS/HPC/LA/22/4019

**Re: Flat 1/3, 1117 Cathcart Road, Mount Florida, Glasgow, G42 9BD
("Property")**

Parties:

**Mr Gordon Miller, 49 Barlae Avenue, Eaglesham, Glasgow, G76 0DA
("Applicant")**

**R&R Lets (Scotland) Ltd (trading as Ross Sales & Lettings), incorporated under the
Companies Acts with registered number SC578312 and having its registered office
at 116 Elderslie Street, Glasgow, G3 7AW
("Letting Agent")**

Whereas, in terms of its decision dated 5 July 2023, the First-tier Tribunal for Scotland (Housing and Property Chamber) ("**the Tribunal**") determined that the Letting Agent failed to comply with paragraphs 85 and 90 of the Letting Agent Code of Practice ("**the Code**") as required by the 2014 Act, the Tribunal issues a Letting Agent Enforcement Order against the Letting Agent as follows:

- I. The Letting Agent is ordered to pay the sum of £637 by way of compensation to the Applicant by no later than 5 August 2023; and
- II. The Letting Agent is ordered to produce and publish on its website a written repairs procedure by no later than 5 August 2023.

Date: *5 July 2023*

Legal Member:



Right of Appeal

In terms of Section 46 of the Tribunals (Scotland) Act 2014, a party aggrieved by the decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.

Please note that, in terms of section 51(1) of the 2014 Act, a Letting Agent who, without reasonable excuse, fails to comply with a letting agent enforcement order,



commits an offence liable on summary conviction to a fine not exceeding level 3 on the standard scale.