

Housing and Property Chamber

First-tier Tribunal for Scotland



First-tier Tribunal for Scotland (Housing and Property Chamber)

Letting Agent Enforcement Order (LAEO): Section 48(7) of the Housing (Scotland) Act 2014 (“The Act”)

Reference number: FTS/HPC/LA/23/1128

The Parties:

Dr Marija Zacharova, 357 Holton Road, Barry, Vale of Glamorgan, CF63 4HX (“the Applicant”)

Rockford Properties, 50 Castle Street, Dundee, DD1 3AQ (“the Respondent”)

Letting Agent Registration Number: LARN1808006

Tribunal Members:

Alison Kelly (Legal Member and Chair)

Nick Allan (Ordinary Member)

Whereas in terms of their decision dated 19th September 2023, The First-tier Tribunal for Scotland (Housing and Property Chamber) (‘the Tribunal’) determined that the Letting Agent has failed to comply with the Letting Agent Code of Practice (“The Code”) and in particular that the Letting Agent has failed to comply with the following aspects of the Code :-

Paragraphs 90, 91, 108 and 112

The Tribunal now requires the Letting Agent to take such steps as are necessary to rectify the failures listed above.

The Tribunal requires the Letting Agent to:-

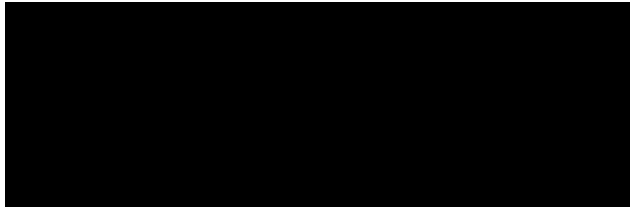
(a) Pay to the applicant the amount of £500, as compensation for the loss suffered by the applicant as a result of the failure to comply with the Code.

The Tribunal orders that the payment specified in this Order must be completed within the period of 28 days from the date of service of this Order.

A party aggrieved by the decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to

the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.

Please note that in terms of section 51(1) of the Act, a Letting Agent who, without reasonable excuse, fails to comply with an LAEO commits an offence liable on summary conviction to a fine not exceeding level 3 on the standard scale.



_____	Legal Member and Chair
19/09/2023	
_____	Date