

# Housing and Property Chamber

## First-tier Tribunal for Scotland

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**Certificate of Compliance following upon a Decision of the First-tier Tribunal for Scotland (Housing and Property Chamber) in an application under Section 17(1) of the Property Factors (Scotland) Act 2011.**

**Chamber Ref: FTS/HPC/PF/19/1666**

**2/1 Cranworth Street, Glasgow, G12 8AG ("The Property")**

**The Parties:-**

**Ms Alison Arnot, 2/1, 40 Cranworth Street, Glasgow, G12 8AG  
("the Homeowner")**

**Lomond Property Factors Ltd,  
The Gowk,  
Gartocharn,  
Dunbartonshire,  
G83 8ND  
("the Property Factor")**

**Tribunal Members:**

**Martin J. McAllister, Solicitor, (Legal Member)  
Andrew Taylor, Chartered Surveyor (Ordinary Member)  
(the "tribunal")**

**Certificate of Compliance with Property Factor Enforcement Order dated 29<sup>th</sup> September 2019**

The tribunal determines that the said Property Factor Enforcement Order has been complied with.

Terms of the Property Factor Enforcement Order (PFEO):

**The Property Factor is to pay the sum of £500 to the Homeowner in respect of compensation. The payment is to be made within twenty eight days of service of the Property Factor Enforcement Order on the Property Factor.**

### **Reasons for Decision**

The Property Factor paid the sum of £500 to the Homeowner and this was confirmed by the Homeowner in an email to the Tribunal dated 1<sup>st</sup> November 2019

## **Appeals**

**A homeowner or property factor aggrieved by the decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.**

Martin J. McAllister  
Legal Member and Chair

19<sup>th</sup> November 2019