

# Housing and Property Chamber First-tier Tribunal for Scotland

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**First-tier Tribunal for Scotland (Housing and Property Chamber) (“the Tribunal”)**

**Certificate of Compliance**

**Chamber Ref: FTS/HPC/LA/23/1198**

**Property at 39 Gardiner Street, Lochgelly, Fife, KY5 9LQ  
 (“The Property”)**

**The Parties: -**

**Ms Catherine Harper, Street 2b, Villa 53, Al Bada’a, Dubai, United Arab Emirates  
 (“the Applicant”)**

**Rent Locally, West End Office Suites, Dundee, DD2 1SW (“the Respondent”)**

**Tribunal Members: -**

**Maurice O’Carroll, Legal Member (Chair)  
Melanie Booth, Ordinary Member (Housing)**

## **Decision**

The Tribunal determined that the Respondent had complied with the Letting Agent Enforcement Order dated 9 October 2023.

## **Reasons for Decision**

In terms of its decision dated 9 October 2023, the Tribunal determined that the Respondent had failed to comply with the Letting Agent Code of Practice in respect of Paragraphs 17 and 57 thereof. Accordingly, it issued a Letting Agent Enforcement Order requiring the Respondent to:-

Pay to the applicant the amount of £495 by way of direct losses and in addition £250 for trouble and inconvenience (Total £745), as compensation for the losses suffered by the Applicant as a result of the Respondent’s failure to comply with the said sections of the Code.

And to do so within 28 days of the date of service of the Order.

By email dated 21 November 2023, the Respondent confirmed that it had paid the sum required by the LAEO. By email dated 14 December 2023, the applicant confirmed that she had received payment of the said sum.

There being no other requirements for compliance with the LAEO, the Tribunal considered that it was able to confirm that no further action on the part of the Respondent was necessary by the issuing of the present Certificate of Compliance.

**A party aggrieved by the decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.**

Signed:

Date: 19 December 2023

A solid black rectangular box used to redact the signature of the Legal Member and Chair.

Legal Member and Chair