



## **Property Factor Enforcement Order**

**Chamber Ref: FTS/HPC/PF/23/1527**

**Property: 18 Silvertrees Wynd, Bothwell G71 8FH (“the Property”)**

### **The Parties:-**

**Mrs Caroline Adams, 18 Silvertrees Wynd, Bothwell G71 8FH (“the homeowner”)**

**Miller Property Management Limited, registered in Scotland under the Companies’ Acts (SC352726), having their registered office at 29 Brandon Street, Hamilton ML3 6DA and having a place of business at Suite 2, Waverley House, Caird Park, Hamilton ML3 0QA (“the property factors”)**

### **Tribunal Members:**

**George Clark (Legal Member/Chairman) and Kingsley Bruce (Ordinary Member)**

This Notice should be read in conjunction with the Decision of 5 November 2023 under reference FTS/HPC/PF/23/1527

**The Tribunal hereby makes the following Property Factor Enforcement Order (“PFEO”):**

**Within one month of the communication to the property factors of the PFEO, the property factors shall pay to the homeowner the sum of £250 by way of compensation and provide her with a letter of apology for any inconvenience and distress caused by the property factors’ failures to comply with the Code of Conduct and to carry out the Property Factor’s duties.**

George Clark

Signed

Date: 19 January 2024

Chairperson