

# **Housing and Property Chamber**

## **First-tier Tribunal for Scotland**

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**First-tier Tribunal for Scotland (Housing and Property Chamber)**

**Letting Agent Enforcement Order ("LAEO"): Section 48(7) of the Housing (Scotland) Act 2014**

**Chamber Ref: FTS/HPC/LA/23/2902**

**Parties:**

**Jan King, 9 Moneymore Place, Wakefield, 7095, New Zealand ("the Applicant")**

**Caroline Walker Property Leasing Ltd, The Basement, No 3, 1 – 3 Albyn Terrace, Aberdeen, AB 10 1YP ("the Respondent")**

**Tribunal Members:**

**Josephine Bonnar (Legal Member)**  
**Mike Scott (Ordinary Member)**

Whereas in terms of their decision of 12 February 2024, the First-tier Tribunal for Scotland (Housing and Property Chamber) ("the Tribunal") determined that the Respondent has failed to comply with paragraphs 17, 19, 55, 68, 74, 75 and 93 of the Letting Agent Code of Practice:-

The Tribunal requires the Respondent to pay the Applicant the sum of £400 as compensation for the inconvenience and losses suffered as a result of the breaches, within 28 days of intimation of the LAEO.

### **Appeals**

**In terms of Section 46 of the Tribunals (Scotland) Act 2014, a party aggrieved by a decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.**



Josephine Bonnar, Legal Member

12 February 2024