

Housing and Property Chamber

First-tier Tribunal for Scotland



Property Factor Enforcement Order

The Parties:-

Ms Elaine Guthrie, 19 Brora Street, Glasgow G33 2BY (“the homeowner”)

**Wheatley Homes Glasgow Limited, a Registered Society (SP2572RS),
represented by their agents, Lowther Homes Limited, Wheatley House, 25
Cochrane Street, Glasgow G1 1HL (“the property factors”)**

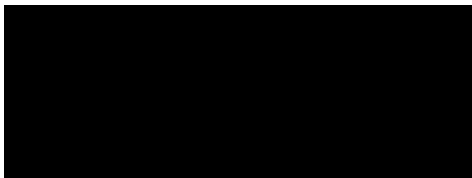
Tribunal Members:

George Clark (Legal Member/Chairman) and Robert Buchan (Ordinary Member)

This Notice should be read in conjunction with the Decision of 15 January 2024
under reference FTS/HPC/PF/23/0234 and FTS/HPC/PF/23/0236

**The Tribunal hereby makes the following Property Factor Enforcement Order
(“PFEO”):**

**Within one month of the communication to the property factors of the PFEO,
the property factors shall pay to the homeowner the sum of £2,612.15 by way
of compensation for the property factors’ failure to comply with Sections 2.5,
6.1 and 7 of the Property Factors Code of Practice effective 1 October 2012 and
OSP6, OSP11 and Sections 2, 6.4 and 7 of the Property Factors Code of
Practice effective 16 August 2021 and their failure to carry out the Property
Factor’s duties.**



Signed

Chairperson

Date: 1 February 2024