

**Housing and Property Chamber**  
First-tier Tribunal for Scotland



**Decision to Stop Assisting: Notification of decision under Section 28C(9) of  
the Housing (Scotland) Act 2006 (“The Act”)**

**Ref FTS/HPC/RE/25/3282**

**HOUSE AT Flat 1/3, 1 Thread Court, Glasgow, G40 1AS**

**TENANT Mr John Cavlin**

**LANDLORD PFPC MMR 1 LP, 1 Hay Avenue, Edinburgh, EH16 4RW**

**LANDLORD REPRESENTATIVE Touchstone Property Management, 1 Hay  
Avenue, Edinburgh, EH16 4RW**

**NAME OF AUTHORISED PERSON**

**Gas Engineer from GAS ELEC, TOUCHSTONE@GAS-ELEC.CO.UK**

I have reviewed the application received on 30 July 2025 and all information subsequently received and have made a decision to stop assisting the landlord, as I am entitled to do at any time under Section 28C(9) of the Act. This decision has been made for the following reason(s):

- By email to dated 23rd January 2026, the landlord’s representative was asked to confirm which date outwith the tenant's unavailable dates would be suitable for their tradesperson.
- By email dated 13<sup>th</sup> February 2026 the Tribunal’s administration again wrote to the landlord’s representative as follows:  
*“I refer to the Tribunal's administration's email to you dated 23rd January 2026, requesting you to confirm which date out with the tenant's unavailable dates would be suitable for your tradesperson. To date there has been no response, please respond within 7 days either with the information requested, or should you require further time to obtain the information, an indication of when the information should be available. If no response is received within 7 days it will be assumed that you no longer require assistance to access the property and assistance will be ceased.”*

There has been no response to either email.

**In terms of Section 28A(8) of the Act this decision of the member is final.**

# E Dickson

E Dickson

Member

First-tier Tribunal for Scotland (Housing and Property Chamber)

23<sup>rd</sup> February 2026