

Housing and Property Chamber

First-tier Tribunal for Scotland



First-tier Tribunal for Scotland (Housing and Property Chamber)

Decision and Certificate of Compliance with Letting Agent Enforcement Order (LAEO) under section 50(1) of the Housing (Scotland) Act 2014 (Act)

Chamber Reference: FTS/HPC/LA/24/3513 & FTS/HPC/LA/24/3514

Property address: 1-2, 9 Malloch Street, Glasgow, G20 7RP & 4-1, 11 Murano Crescent, Glasgow G20 7RP (“the Properties”)

The Parties

Dr Sabina Helena Huttner, Flat 1-2, 11 Murano Crescent, Glasgow G20 7RP (“the Landlord”)

G&S Properties, Exchange House, 50 Drymen Road, Bearsden, Glasgow, G61 2RH (“the Letting Agent”)

Tribunal Members

Ms H Forbes (Legal Member)

Ms S Brydon (Ordinary Member)

Decision

1. The First-tier Tribunal for Scotland (Housing and Property Chamber) (Tribunal) having determined that the Letting Agent has complied with the Letting Agent Enforcement Order (“LAEO”) dated 28th April 2026, hereby certifies that the Letting Agent has complied with the LAEO.

Reasons for Decision

2. In terms of their decision dated 28th April 2026, the Tribunal determined that the Letting Agent had failed to comply with paragraph 108 of the Code of Practice for Letting Agents (“the Code”) as required by the Act. The Tribunal issued a LAEO dated 28th April 2026 as follows:

The Letting Agent must pay to the Landlord within 21 days of the issue of this Order the sum of £100 in respect of distress and inconvenience caused to the Landlord due to the failure of the Letting Agent to comply with the Code.

3. By email dated 26th June 2026, the Landlord informed the Housing and Property Chamber that payment had been made by the Letting Agent.
4. By email dated 28th June 2026, the Letting Agent confirmed compliance with the LAEO.
5. The Tribunal determined that the LAEO had been complied with.

Right of Appeal

In terms of section 46 of the Tribunals (Scotland) Act 2014, a party aggrieved by the decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.

Helen Forbes

2nd July 2026