

Housing and Property Chamber
First-tier Tribunal for Scotland



Decision and Certificate of Compliance with Letting Agent Enforcement Order under Section 50(1) of the Housing (Scotland) Act 2014

Reference number: FTS/HPC/LA/25/0651

The Parties:

Miss Hope Gaffney, 11F2 Roseburn Place, Edinburgh, EH12 5NP (“the Applicant”)

Gregor Fortune Property Ltd, Suite 27 Bonnington Bond, 2 Anderson Place, Edinburgh, EH6 5NP (“the Respondent”)

Letting Agent Registration Number: 1905605

Decision and Reasons

The First-tier Tribunal for Scotland (Housing and Property Chamber) (“the Tribunal”) determined that

DECISION

1. The First-Tier Tribunal for Scotland (Housing and Property Chamber) (“the Tribunal”), having determined that the Letting Agent, Gregor Fortune Property Ltd, has complied with the Letting Agent Enforcement Order dated 30th March 2026 (the LAEO), hereby certifies that the said Letting Agent has complied with the said LAEO;

REASONS FOR DECISION

2. In terms of its decision dated 30th March 2026, the Tribunal determined that the Respondents had failed to comply with paragraphs 91 and 93 of The Letting Agent Code of Practice (Scotland) Regulations 2016.
3. The Tribunal issued a LAEO in the following terms: -

The Tribunal requires the Letting Agent to: -

1. Make payment to the Applicant in the sum of FIFTY POUNDS (£50.00) STERLING.

The Tribunal orders that the steps specified in this Order must be carried out and completed no later than 12 noon on 30th April 2026.

4. By e mail dated 10th April 2026 the Respondent confirmed it had made payment of £50.00 to the Applicant.
5. The Tribunal contacted the Applicant seeking confirmation payment had been received. The Applicant did not respond to the Tribunal.
6. The Respondent, however, had forwarded to the Tribunal an e mail chain in which the Applicant confirmed bank details for payment and provided a bank printout showing "Payment sent £50.00 sent to Hope Gaffney",
7. In the circumstances the Tribunal is satisfied that the LAEO has now been complied with.

Right of Appeal

In terms of Section 46 of the Tribunal (Scotland) Act 2014, a party aggrieved by the decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.

Virgil Crawford – Legal Member
6 October 2026