Housing and Property Chamber
First-tier Tribunal for Scotland

**First-tier Tribunal for Scotland (Housing and Property Chamber)**

**Letting Agent Enforcement Order ("LAEO"): Section 48(7) of the Housing (Scotland) Act 2014**

**Chamber Ref: FTS/HPC/LA/25/2223**

**Parties:**

**Connor Murray, 290 Ferry Road, Edinburgh, EH5 3NP ("the Applicant")**

**D J Alexander Ltd, 303 Byres Road, Glasgow, G12 8UQ ("the Respondent")**

**Tribunal Members:**

**Josephine Bonnar (Legal Member)**
**Elaine Munroe (Ordinary Member)**

Whereas in terms of their decision dated 8 November 2026, the First-tier Tribunal for Scotland (Housing and Property Chamber) ("the Tribunal") determined that the Respondent has failed to comply with paragraphs 17, 21, 68, 75 and 102 of the Letting Agent Code of Practice: -

The Tribunal requires the Respondent to pay the Applicant the sum of £800 as compensation for the inconvenience and distress suffered as a result of the breaches of the Code, within 28 days of intimation of the LAEO

**Appeals**

**In terms of Section 46 of the Tribunals (Scotland) Act 2014, a party aggrieved by a decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.**

Josephine Bonnar, Legal Member 8 November 2026