



**Decision to Stop Assisting: Notification of decision under Section 28C (9) of the  
Housing (Scotland) Act 2006 (“The Act”)**

**Ref: FTS/HPC/RE/18/1762**

**HOUSE AT: 60 Northcrofts Road, Biggar, ML12 6EL**

**TENANT: Mr. Dean Gallacher**

**LANDLORD: Mrs. Mary Calveley (acting for Mrs. Mary McNee)  
4 Sillerknowe Court, Biggar, ML12 6AR**

I have reviewed the application, dated 13 July 2018, and all information subsequently received. I have made a decision to stop assisting the landlord, as I am entitled to do at any time under Section 28C (9) of the Act. The decision has been made for the following reasons:

There has been a lack of clarity from the applicant in respect of persons authorised to enter the property. Clarification was sought by e-mails sent to the applicant’s former solicitors on 23 October, 01 November and 21 November 2018. No adequate response was received.

On 28 November 2018, the tribunal was advised that the applicant was no longer using the particular firm of solicitors and that any further communication should be sent direct to the applicant. An e-mail address was provided.

On 07 December an e-mail was sent direct to the applicant’s e-mail address again seeking clarification as to the identity of authorised persons. A response to the e-mail was requested by 14 December. The tribunal has received communication from the e-mail address but has not received an adequate response in respect of the information sought.

In all of the circumstances, I do not consider I have sufficient information to continue to assist the landlord.

**In terms of Section 28A (8) of the Act this decision of the member is final.**

Colin M. Campbell

Member  
First-tier Tribunal for Scotland (Housing and Property Chamber)

04 January 2019