|  |  |  |
| --- | --- | --- |
| Property Factor name and address  Click here to enter text. |  | Your name and address  Click here to enter text. |
| Click here to enter text. |  | Click here to enter text. |
| Click here to enter text. |  | Click here to enter text. |
| Click here to enter text. |  | Click here to enter text. |
| Click here to enter text. |  | Click here to enter text. |

**The Property Factors (Scotland) Act 2011 -Section 17(1)**

**Application to First-tier Tribunal for Scotland (Housing and Property Chamber) under the 2021 Code of Conduct, in relation to complaints arising from an alleged act or omission of a property factor on or after 16 August 2021**

I believe you have failed to comply with the 2021 Code of Conduct for Property Factors since the date you became a registered property factor.

|  |  |
| --- | --- |
| The sections of the 2021 Code which I believe you have not complied with are (tick all that apply and provide more details): | |
| Overarching Standards of Practice | Click here to specify subsection(s). |
| 1. Written Statement of Services | Click here to specify subsection(s). |
| 2. Communications and Consultation | Click here to specify subsection(s). |
| 3. Financial Obligations | Click here to specify subsection(s). |
| 4. Debt Recovery | Click here to specify subsection(s). |
| 5. Insurance | Click here to specify subsection(s). |
| 6. Carrying out repairs and maintenance | Click here to specify subsection(s). |
| 7. Complaints resolution | Click here to specify subsection(s). |
| The reasons for believing this are:  Click here to enter text. | |

Please acknowledge receipt of this letter and I await your response in resolving my complaints.

|  |  |
| --- | --- |
| Signature | Date |

Yours sincerely,