

Housing and Property Chamber
First-tier Tribunal for Scotland



**Letting Agent Enforcement Order made in terms of Section 48(7) of the
Housing (Scotland) Act 2014**

**Ms Lesley Kennedy, 47 Waverley Court, Kirkintilloch, East Dunbartonshire G66
2DB per her representative Mr Graham Stephen, 47 Waverley Court, aforesaid ("the
applicant")**

against

**Purplebricks Group, trading as Purplebricks, Suite 7 Cranmore Place, Cranmore
Drive, Solihull, B90 4RZ("the respondents")**

Re: 11 Allan Court, Gardenhall, East Kilbride G75 8BU

Chamber Ref: FTS/HPC/LA/21/2294

Tribunal Members:

David Preston (Legal Member); Ms Elizabeth Williams (Ordinary Member)

This Notice should be read in conjunction with the Decision and Statement of Reasons of today's date under the above reference.

The Tribunal hereby makes the following Letting Agent Enforcement Order:

Within 2 weeks of the communication to the Respondents of this Letting Agents Enforcement Order, the Respondents shall:

1. The respondents will refund to the applicant the management fees paid by her during the contract amounting to £2018.
2. Terminate the contract with the applicant without imposing any termination fee or charge.
3. Return the keys for the property held by them to the applicant.
4. Refund the float of £200 held by them to the applicant.

5. Make such arrangements as are necessary to transfer to the applicant the deposit arrangements for the tenants' deposit with Letting Protection Service Scotland under reference 16869126.

A party aggrieved by the decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. The party must seek permission to appeal within 30 days of the date the decision was sent to them.

In terms of section 51 (1) of the Act, a letting agent who, without reasonable excuse, fails to comply with a Letting Agent Enforcement Order commits an offence liable on summary conviction to a fine not exceeding level 3 on the standard scale.

21 January 2022

